



GUEST WI-FI TERMS AND CONDITIONS

1. Acceptance of Terms

By accessing and using this Wi-Fi service ("Service"), you agree to comply with these Terms and Conditions ("Terms"). If you do not agree with any part of these Terms, please disconnect from the Service immediately.

2. Service Provider

In these Terms, "we," "us," or "our" refers to IMS connect, and the owner or manager of the premises where the Service is provided.

3. User Obligations

- **Lawful Use:** You agree to use the Service solely for lawful and personal purposes, in accordance with all applicable local, national, and international laws and regulations.
- **Prohibited Activities:** You must not use the Service to:
 - Transmit, access, or store material that is unlawful, harmful, threatening, defamatory, obscene, infringing, or otherwise objectionable.
 - Harass, impersonate, or spy on others.
 - Damage the reputation or rights of other users or third parties.
 - Engage in activities that could harm the Service or its users, including distributing viruses or other harmful software.
 - Circumvent any limitations we place on your use of the Service.
- **Interference:** You agree not to interfere with or disrupt the Service or any networks connected to it.

4. Privacy and Data Protection

- **Data Collection:** We may collect and process certain data about your device and usage of the Service for monitoring, maintenance, and security purposes.
- **Personal Data:** Any personal data collected will be processed in accordance with the EU General Data Protection Regulation (GDPR) and other applicable data protection laws.
- **Privacy Policy:** For more details on how we handle your data, please refer to our Privacy Policy

5. Security

- **No Guarantee:** While we strive to provide a secure connection, we cannot guarantee the security of your data transmitted over the Service.
- **User Responsibility:** You are responsible for the security of your own devices and should ensure they have up-to-date security software. We recommend installing appropriate anti-virus software.
- **Passwords:** If provided with a password or login details, you must keep them confidential and not disclose them to any third party.

6. Service Availability and Performance

- **No Warranty:** We do not guarantee that the Service will be uninterrupted, timely, secure, or error-free. The Service is provided on an "as is" and "as available" basis.
- **Performance Factors:** Service performance may be affected by factors such as your device's specifications, location within the premises, interference from other devices, building construction, and the number of users connected.
- **Device Compatibility:** You are responsible for ensuring your device is compatible with the Service. The Service may not support all devices or allow connection of devices like wireless printers or casting devices.

7. Limitation of Liability

- **Use at Your Own Risk:** Use of the Service is at your own risk. We are not liable for any loss or damage arising from your use of the Service.
- **Exclusions:** To the fullest extent permitted by law, we exclude all liability for:
 - Any direct, indirect, incidental, special, or consequential damages.
 - Loss of data or corruption of data.
 - Any content accessed or actions taken via the Service.
 - Any loss of income, business, or profits.
 - Any disruptions or faults in the Service.
- **Nothing in these Terms** excludes liability for death or personal injury caused by negligence, fraud, or any other liability that cannot be excluded or limited under applicable law.

8. Indemnity

You agree to indemnify and hold us harmless against any claims, liabilities, damages, losses, or expenses arising from your use of the Service or any breach of these Terms.

9. Termination of Access

We reserve the right to suspend or terminate your access to the Service at any time, without notice, for any reason, including but not limited to:

- Violation of these Terms or our Acceptable Use Policy.
- Actions that may harm the Service or other users.
- Legal or regulatory reasons.

10. Acceptable Use Policy

Your use of the Service must adhere to our Acceptable Use Policy:

- **Disruption to the Service:** You must not disrupt or interfere with the Service or networks connected to it, including engaging in denial-of-service attacks or distributing malicious software.
- **Inappropriate Content:** You are responsible for the content you access or share. Do not use the Service to access or distribute unlawful, offensive, or inappropriate material.
- **Intellectual Property:** Do not use the Service to infringe upon the intellectual property rights of others, including unauthorised sharing of copyrighted material.
- **Fair Usage:** Excessive use of the Service that impacts other users may result in limits being imposed on your access.

11. Use by Minors

- **Age Requirement:** By using the Service, you confirm that you are at least 18 years old or have parental permission to use the Service.
- **Parental Responsibility:** Parents or guardians are responsible for supervising minors' use of the Service, including access to appropriate content.

12. Changes to Terms

We may modify these Terms at any time. Changes will be effective immediately upon posting to this page. Your continued use of the Service constitutes acceptance of the amended Terms. If changes are materially detrimental to you (e.g., introducing charges), we will seek your agreement to the new Terms.

13. Governing Law and Jurisdiction

These Terms are governed by and construed in accordance with the laws of Ireland. Any disputes arising under these Terms shall be subject to the non-exclusive jurisdiction of the courts of Ireland. If you are accessing the Service from outside Ireland, you are responsible for compliance with local laws.

15. Language

These Terms are drafted in English. If translated into another language, the English version prevails in the event of inconsistencies.

16. Contact Information

If you have any questions or concerns about these Terms, please contact us at:

- **Email:** support@imsconnect.com
 - **Phone:** +35361310752
 - **Irish HQ**
 - 1st Floor, Ashbourne Hall, Ashbourne Business Park, Dock Road, Limerick, V94 NPE0, Ireland
 - **UK HQ**
 - Unit 3b Juno House, Calleva Park, Aldermaston, Reading, Berkshire, RG78RA, United Kingdom
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Acceptable Use Policy Details

1. Security and Integrity

- Do not attempt to bypass any security measures or access controls of the Service.
- You are responsible for maintaining the security of your devices, including using up-to-date anti-virus software.

2. Unlawful and Prohibited Uses

You must not use the Service to:

- Engage in any unlawful activities.
- Harass, defame, or threaten others.
- Transmit or distribute viruses, malware, or other harmful software.
- Access or distribute illegal content, including unlicensed copyrighted material.
- Misrepresent yourself or impersonate others.

3. Fair Usage Policy

- The Service is intended for personal, non-commercial use.
- We may impose data transfer limits or restrict bandwidth for users who consume excessive network resources, impacting service quality for others.

4. Responsibility for Content

- We do not control or endorse any content transmitted via the Service.
- You assume all responsibility for any content you access or share.

5. Reporting Violations

- If you become aware of any misuse of the Service, please notify us immediately at support@imsconnect.com